# Limited Product Warranty for SolarEdge Commercial Storage System (CSS) – OD 197 kWh

Effective Date: May 25, 2026.

Subject to the terms of this **Limited Product Warranty** ("**Limited Warranty**"), SolarEdge Technologies Ltd. ("**SolarEdge**") shall cover defects in (i) product workmanship and materials; and (ii) energy retention (as defined below) of the Product (as defined below) for the Warranty Period set out below:

SolarEdge shall provide a product warranty for the Battery Inverter, Battery Cabinet, and the Commercial Backup Interface (together, the "**Product**").

**Limited Warranty Period**

Subject to the instructions detailed in the Documentation (as defined below), the Product shall be covered by this Limited Warranty for 10 years from the earlier of (i) the Product's installation date, or (ii) 12 months from the shipping date of SolarEdge ("**Warranty Period**").
Notwithstanding the above, the following auxiliary and mechanical parts of the Product shall have a five (5) year warranty:

1. Battery Inverter: Fuses, SPDs, Fans
2. Battery Cabinet: HVAC system, fans, fire suppression and detection system including smoke detection sensors, aux power distribution box for HVAC, Mechanical Enclosure, HMI screen including protection cover lock, Internal cables
3. Door frames sealing, door contact switch, EPO switch, door locks
4. Mechanical racks and structural parts

Notwithstanding the above, recharging of Products while in storage is required to maintain warranty coverage, as follows:

If a stored Product is recharged within nine (9) months of the shipping date from SolarEdge and installed between nine (9) and twelve (12) months from such shipping date, the Product shall remain covered under the Limited Warranty, subject to the above-mentioned commencement dates.

If a stored Product is recharged between ten (10) and twelve (12) months of the shipping date from SolarEdge and is installed within twelve (12) months from such shipping date, the Product shall be covered under this Limited Warranty, subject to the above-mentioned commencement dates; provided, however, that the Warranty Period (10 years) shall be reduced by 2.5%.

If the Product remains in storage and is not recharged or installed within twelve (12) months from the shipping date from SolarEdge, as instructed in the Documentation, please contact SolarEdge support team to assess warranty coverage.

During the entire Warranty Period or until the battery completes 8,000 full charge-discharge cycles, whichever comes first, the remaining usable capacity of the battery will be at least 70% of the indicated Battery capacity. For clarity, a cycle is counted as a full charge and discharge (95% depth of discharge - DoD) of the remaining battery usable capacity at a given time; partial cycles are counted on a pro-rata basis. For more information, please review the Documentation (as defined below).

**General Guidelines**

The Limited Warranty shall only apply if all the following conditions are met:

- ✓ The Products were originally purchased from SolarEdge or an authorized seller of SolarEdge on or after the Effective Date, within the territory of Column A Covered Locations.
- ✓ The Products were installed within the territory of Column A Covered Locations or Column B Covered Locations. For the avoidance of doubt, Products purchased in Column A Covered Locations or any other location and subsequently installed or resold in locations other than Column A or B Covered Locations, will not be covered under this warranty.
- ✓ The Products were purchased for use within the continent where SolarEdge originally sold the Products, and in accordance with their intended purpose.
- ✓ The Limited Warranty may be transferred from the buyer to any assignee and will remain in effect for the remaining Warranty Period, provided that the Products are not moved outside their original country of installation.
- ✓ Products are continuously connected to the SolarEdge monitoring platform after their installation.
- ✓ The Products are used solely for standard, reasonable use in one of the modes available via SolarEdge energy optimization platform or SolarEdge-managed Grid Services, or SolarEdge pre-approved third-party Grid Services.
- ✓ The Products must be used, installed reinstalled or handled in accordance with the installation procedures and guidelines accompanying the Products, including, without limitation, datasheets, installation manuals, safety instructions, routine maintenance guide and storage and transportation guides, if applicable available on the SolarEdge website, or other instructions and manuals issued by SolarEdge that set out how the Product should be installed, maintained and operated (collectively the "**Documentation**") and in compliance with applicable laws and regulations in the country of installation.

**Limitation on Use**

The Product is not intended for use as a primary or backup power source for life-support systems, medical equipment, or any other use where the Product's failure could lead to injury to a person, loss of life, or catastrophic property damage. SolarEdge disclaims any and all liability arising out of any such use of the Product. Additionally, SolarEdge reserves the right to refuse to service products used for these purposes and disclaims any and all liability arising out of SolarEdge's service or refusal to service the Product in such circumstances.

**Warranty Exclusions**

This Limited Warranty does not apply in the following cases:

- Buyer is in default under the SolarEdge General Terms and Conditions or other agreement governing the purchase of the Product;
- Any defect or underperformance is the result of any misuse, abuse, or negligence attributable to the buyer;
- Failure to maintain, operate, store, ship, install, or handle the Product in strict conformance with the Documentation, including, without limitation, failure to maintain the Product under proper environmental conditions, fixing and maintaining the auxiliary and mechanical parts (as detailed above), or in any manner which is contrary to the Documentation;
- Modifications, alterations, repair, attachments, opening, or disassembling the Product, which were not pre-authorized in writing by SolarEdge;

- Removal and reinstallation of a Product at a location other than the original installation site, without the express written consent of SolarEdge;
- Damage as a result of force majeure (including but not limited to natural disasters, fires, floods, earthquakes, the action of third parties, direct exposure to water, power surges, lightning, pest damage, corrosion, and war or other external events out of the control of SolarEdge).
- Improper site preparation, maintenance, or improper installation.
- Any work, including but not limited to storage, installation, commissioning, modification, or repair of the Product made by any private person, other than SolarEdge or a SolarEdge certified installer.
- Damage caused by connecting the Product to software, interface, parts, supplies, or other products not supplied by SolarEdge or by combining with equipment, items, or materials not permitted by SolarEdge or in violation of local codes and standards.
- The nameplate or serial number of any of the parts of the Product is modified, altered, or not readable. In case of a damaged label, it shall be possible to order a replacement by the end user.
- A failure or damage wasn't reported to SolarEdge within 10 (ten) working days of its discovery by the buyer.
- The Product's operating conditions exceeded the following temperatures:
  Battery cabinet:
  - -30℃ ~ 50℃.
- The Product's storing conditions (before installation) exceeded the following temperatures:
  - Battery cabinet & Battery Inverter: -20℃ ~ 45℃.
- The product was stored and not recharged within twelve (12) months of the shipping date from SolarEdge.
- The product was not installed within twelve (12) months of the shipping date from SolarEdge.
- Cosmetic or superficial defects, dents, marks, or scratches that do not influence the proper functioning of The Product.

**Failure to Connect the SolarEdge Product to the SolarEdge Monitoring Portal**

In order to provide this Limited Warranty for the Warranty Period, SolarEdge requires the ability to update the Product through remote firmware updates. The buyer acknowledges that remote updates may temporarily interrupt the operation of the Product. By installing the Product and connecting it to the SolarEdge Monitoring Portal, the buyer consents to SolarEdge updating the Product from time to time, without prior notice. **If the Product is not connected to SolarEdge Monitoring Portal (other than in cases of temporary disconnection or unavailability), SolarEdge will not be able to honor this Limited Warranty.**

**Remedies**

If, during the applicable Warranty Period, a buyer discovers any defect in workmanship and materials or suspects that the Product fails to comply with this Limited Warranty and buyer, therefore, seeks to activate the Limited Warranty, then buyer shall, promptly after such discovery (but no later than 10 working days), report the defect to SolarEdge by sending an email to support@solaredge.com with the following information: (i) a short description of the defect, (ii) the Product's serial number, and (iii) a scanned copy of the purchase receipt or warranty certificate of the Product. Upon the buyer's notification, SolarEdge shall determine whether the reported defect is eligible for coverage under the Limited Warranty. The

Product's serial number must be legible and properly attached to the SolarEdge Product in order to be eligible for Warranty coverage. If SolarEdge determines that the reported defect is not eligible for coverage under the Limited Warranty, SolarEdge will notify the buyer accordingly and will explain the reason why such coverage is not available.

If SolarEdge determines that the reported defect is eligible for coverage under the Limited Warranty, SolarEdge will notify the buyer accordingly, and SolarEdge may, in its sole discretion, take any of the following actions:

a. repair the product at SolarEdge's facilities or on-site; or
b. issue a credit note for use toward the purchase of a new Product or a refund for the defective Product in an amount up to the actual pro-rated value of the Product at the time the buyer notifies SolarEdge of the defect, as determined by SolarEdge, in accordance with the following formula: Credit/Refund = Current SolarEdge price of same or similar product or market price as determined by SolarEdge x (Warranty Period [in months] - Time elapsed from the warranty commencement date [in months]) / Warranty Period [in months]; or
c. replace the faulty part of the Product with an equivalent part at the time of the warranty claim. SolarEdge will determine whether the part should be returned to SolarEdge and, if SolarEdge so determines, the Return Merchandise Authorization ("RMA") Procedure (set out below) will be invoked.

SolarEdge may use new, used, or refurbished parts that are at least functionally equivalent to the original, defective part when making warranty repairs, subject only to minor changes that do not affect the fit, certification, and functionality of the Product or any of its parts and do not require SolarEdge to conduct any additional integration work. The repaired product or replacement parts of the Product, as applicable, shall continue to be covered under the Limited Warranty for the remainder of the then-current Warranty Period for the Product and will not change the Warranty Period. Where the RMA Procedure is invoked by SolarEdge, SolarEdge will instruct the buyer how to package and ship the Product or part(s) of it at the buyer's expense to the designated location. SolarEdge will, at its expense and sole discretion, either repair or replace the Product or part(s). SolarEdge will deliver the repaired or replaced Product or part(s) to the buyer at the buyer's designated location in countries where SolarEdge has an office and/or there is a significant PV market. For the specific list of countries to which such service is provided, please access https://knowledge-center.solaredge.com/sites/kc/files/Shipping-Costs-Coverage.pdf

SolarEdge will bear the cost of such shipment, including shipping and customs (where applicable), and the buyer shall bear any applicable value-added tax. SolarEdge may elect to ship a replacement of the Product and/or part(s) prior to receipt of and/or part(s) to be returned to SolarEdge as per the above. All costs, including, without limitation, labor, travel and boarding costs of SolarEdge service personnel or others that are incurred for labor relating to repairs, uninstalling and reinstalling of the Product on-site, as well as costs related to buyer's employees and contractors repair or replacement activities, are not covered by the Limited Warranty and, unless otherwise agreed in writing in advance by SolarEdge, shall be borne by the buyer.

**Limitation of Liability**

THE LIMITED WARRANTIES SET OUT HEREIN ARE IN LIEU OF ANY OTHER WARRANTIES WITH RESPECT TO THE PRODUCTS PURCHASED BY BUYER FROM SOLAREDGE, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL (INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), ALL OF WHICH ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

SOLAREDGE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY, REGARDLESS OF THE FORM OF ACTION AND REGARDLESS OF WHETHER SOLAREDGE HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES. SOLAREDGE'S LIABILITY ARISING OUT OF A CLAIM UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE AMOUNT PAID FOR THE PRODUCT UNDERLYING BUYER'S WARRANTY CLAIM.

For claims by the buyer that go beyond the warranty terms set out herein, including claims for compensation or damages. Eventual claims in accordance with the law on product liability remain unaffected.

THIS WARRANTY IS PROVIDED IN ADDITION TO, AND DOES NOT EXCLUDE, RESTRICT, LIMIT OR OTHERWISE AFFECT ANY STATUTORY WARRANTY RIGHTS YOU MAY HAVE UNDER LOCAL LAW WITH REGARD TO DEFECT CLAIMS. IF APPLICABLE, THE STATUTORY RIGHTS CAN BE CLAIMED IRRESPECTIVE OF AND IN ADDITION TO CLAIMS BASED ON THIS WARRANTY. NOTHING IN THIS WARRANTY SHALL LIMIT OR EXCLUDE SOLAREDGE'S LIABILITY FOR GROSS NEGLIGENCE, WILFUL MISCONDUCT, OR FOR DEATH OR PERSONAL INJURY.

Coverage under the Limited Warranty is subject to the buyer complying with the foregoing notification requirements and cooperating with SolarEdge's directions. SolarEdge's sole obligation and buyer's exclusive remedy for any defect warranted hereunder is limited to those actions expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation.

Unless otherwise specified in an executed Agreement with SolarEdge, the Limited Warranty and related provisions set out herein are subject to SolarEdge's General Terms and Conditions, including, without limitation, the provisions thereof, which relate to the disclaimer of warranties, limitation of liability, and governing law and jurisdiction.